



60 Three Tun Rd Suite 2
Malvern, PA 19355

Prospective STAPP Client,

I am the owner of Main Line Armory LLC, a luxury indoor firearms range located in the Philadelphia metropolitan area. Since opening in January 2023, I have worked closely with STAPP and their engineering team from the very beginning of our build-out and operations.

With extensive training and experience in both the military and law enforcement, I have been exposed to a wide range of target retrieval systems and manufacturers from the end-user perspective. When researching equipment for my own facility, STAPP's retrievers and range systems stood out immediately. They were far more robust, reliable, and functional than competing options, and their user interface was notably more intuitive—significantly enhancing the overall customer experience at my range.

After working with STAPP for the past three years, I can say with complete confidence:

- I have experienced little to no downtime with my retrievers. Downtime directly impacts revenue, and compared to peers whose systems are frequently offline for maintenance, my range remains consistently operational.
- I have direct access to STAPP's engineers whenever an issue arises, which provides reassurance that any concerns will be addressed promptly and effectively.
- The retrievers are exceptionally durable. Their design deflects errant strikes and provides superior protection for internal and sensitive components.
- STAPP leads the industry in innovation. They continually improve both software and hardware, often sending upgraded components under warranty at little to no cost.
- When I proposed a shopping cart feature—something unique within the industry—STAPP immediately engaged, developed the software, and successfully implemented it.

In conversations with other range owners, I frequently hear about significant maintenance issues and reliability problems with competing manufacturers. As a result, I regularly encourage both new and established ranges to consider switching to STAPP systems.

In fact, I am currently in the process of acquiring another range equipped with a competitor's so-called "top-of-the-line" system, which I plan to remove and replace entirely with STAPP equipment.

I am extremely satisfied with STAPP, their engineering team, and their products. I would be happy to discuss my experience further or provide a live demonstration of their equipment at my range. I can be reached via email at gbutler@mainlinearmory.com.

Sincerely,

Greg Butler

Owner, Main Line Armory LLC